



The Next Best Thing to Home



[www.shortwoodhouse.co.uk](http://www.shortwoodhouse.co.uk)

## Our Care Home

At Shortwood House, our aim is to provide a relaxed and secure environment, where our residents' care and well-being is the primary objective. We want our residents to truly feel at home and we strive to do everything we can to provide exceptional care that puts the individual needs of our residents first.

We believe that with our caring and attentive staff, the homely ambience and the personal approach to giving our residents the right activities to allow them to express their individualities we have got it just right.

Shortwood House really is  
"the next best thing to home"



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Residential Care Home  
For The Elderly



## Our Aims & Objectives

One of our primary goals is to allow each person to maximise their independence, whilst maintaining a strong contribution to the community. We assess the needs of all of our residents before providing our services, ensuring we meet all requirements, with a strong mind that flexibility is the key to dealing with changing demands or needs.

We want to let our residents' individualities shine through, and encourage everyone to be themselves and treat Shortwood House as their home. We understand that living in a communal environment, as well as accepting the need for help, can feel intrusive and so we exercise every means possible to provide our residents with as much peace and privacy as possible, whilst ensuring they know we're always on hand when needed.

To constantly maintain the high standard that our residents deserve, we have regular monthly meetings with both residents and their relatives. These meetings give us the opportunity to hear, and address, any concerns and suggestions about all aspects of the care home.

## Our Care Standards

Making our residents feel comfortable and relaxed is extremely important to us, and with our very low turnover of staff, familiar faces really contribute to this.

The majority of our caring and dedicated team have been with us for over 10 years. All staff receive an in-depth induction and mandatory training to ensure everyone understands our important aims and objectives.

All of our team are Dementia Pathway trained allowing us to be fully aware of all barriers we may face whilst providing this specialist care.

We have an extremely positive attitude to Dementia care, in particularly in the stimulation of our residents' minds, as well as safeguarding and protecting them from abuse. These standards are clear in receiving the Dementia Quality Mark. We are also extremely proud to announce we have been given an overall CQC rating of "Good".

Our care team knows each and every resident individually, taking the time to listen, recognise and respond to their requirements.



## Our Facilities

Shortwood House is a stone-built detached period home, set in well maintained gardens, situated in a residential area only a short distance from local shops & regular buses.

The care home has 3 floors, made easily accessible via a 5 person lift and 2 staircases.

Available to our residents are 12 single rooms. We encourage our residents to bring their own possessions to personalise their room. Each room, decorated and provides

a clean and comfortable bed, curtains or blinds, as well as a mirror, overhead and bedside lighting, drawers and enclosed storage space. There is also a table for each of the residents that can be sat at, with seating for at least two more people. There is also a hand basin and safe.

We have two lounges, containing televisions and various entertainment systems. Both lounges have easy access to the dining area. Residents may dine privately if they prefer. Full care and support is available day and night all rooms and communal areas are staffed 24 hours a day.